

# STEPHEN M. PASZKIEWICZ

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## SENIOR IT MANAGEMENT EXECUTIVE & INDEPENDENT CONSULTANT

*"I deliver value to organizations by driving operational excellence – creating high performance teams, tools and processes that promote growth, enable profitability and enhance shareholder value."*

A strategically focused executive with a record of success starting, building, and transforming business operations and leading large scale integration and enterprise-wide initiatives across high tech, contract and general manufacturing, insurance and retail industries. He delivers value to organizations by maximizing technology investments, driving operational excellence and creating high performance teams, tools and processes that promote growth, enable profitability and enhance stakeholder value

## CAREER HIGHLIGHTS

### **Independent Management Consultant – Hyundai Capital America,**

**October 2013 – Present**

Consulting with Hyundai's Information Services North America to plan and prepare the organization for compliance with ISO 27001/27002 security policy and procedure required to achieve certification, development of IT plans for sustaining operations, program management and governance centered on SDLC.

### **Leader - Global Information Services & Solutions, Risk Management Solutions Inc.,**

**June 2005 – August 2013**

RMS is a global leader in catastrophic risk analysis, terrorism and global pandemic modeling for the insurance/reinsurance industry.

- Developed and executed strategy and plans to reshape and redesign the Information Services organization to provide higher value services for RMS business units across the enterprise.
- Aligned short term and long term initiatives and programs to achieve business unit objectives. Established executive-level steering committees for technology based initiatives to establish priorities across the enterprise, gain executive buy-in and to maximize technology based investments and human resources.
- Created story-boarding scenarios to present the state of current and future business operations, sell ideas, concepts and market organizational value. Utilized multimedia communications to create awareness of new technology introductions and program updates.
- Adopted the Information Technology Information Library (ITIL) framework for service design, transition and continuing operations using an architect and distribute model for delivering and managing services globally. Key ITIL processes were focused on Incident, Problem and Change Management.
- Reengineered the workforce and recruited higher-skilled employees and leadership, to deliver and manage service operations as close to our clients as possible to enable faster execution within each time zone of coverage. Coached, mentored and developed management and individual contributors to achieve maximum performance.
- Managed annual IT budgets in excess of \$23M (CAP and OPEX) for IT Operations and Applications. Negotiated multi-million contracts with technology providers.
- Upgrade major infrastructure components across all of RMS's global facilities including standardizing on VMware, COMMVault, Splunk Log, Zenos Event Monitoring, DDN Parallel and Isilon Storage Solutions, expanded wireless access capabilities utilizing Cisco and Palo Alto network gear.

- Led the replacement of legacy finance – general accounting and billing systems with Oracle 12 Financials, integrations with Salesforce CRM, and Exari CMS, and deployments of LANDesk ITSM, JIRA, Jabber IM presence, Tangoe TEM / MDM Liquid Planner and other productivity tools to enable enterprise mobility and BYOD users.

**Sr Director, Business Applications & Architecture, Risk Management Solutions Inc.,**

- Created an integrated IT strategy focused on delivering enterprise business solutions cost-effectively utilizing a combination of in-sourced, out-sourced and off-shore services.
- Recruited, coached and mentored highly skilled employees and managers to create a high impact services organization and improve satisfaction across RMS business units..
- Led development of application architectures and roadmaps to enhance operations within Sales, Software and Model Development, Client Services, Marketing, Finance, Legal and Human Resources.
- Conceptualized integration strategies for enabling key information exchanges between multiple cloud-based business applications utilizing on-premise information exchanged on a “one-to- many” basis. Worked closely with technical architects and programmers to develop capabilities, conduct proof of concept testing and demonstrate technological viability.
- Negotiated third party software contracts for product licensing, upgrades, development, and hosting services. Developed processes to track budgets and spend by business unit and user.
- Directed and led the transition of on-premise business applications and tools (95% ) to SAAS providers including *Salesforce CRM, WorkDay HCM, Oracle 12 ERP, Hyperion Reporting, Taleo LMS, JobVite Talent Acquisition, Stewart Daily Compensation Management, Marketo, ADP Payroll, Firepond CPQ, Autonomy WCM, OptionEase Stock Plan Administration, Exari Contract Management, Tango Telecom Expense Management, LANDesk ITIL Service Desk, JIRA Bug Tracking, Fisheye QA, Compuware Time and Expense Management, Box.com Storage, MS 365 (AD & Exchange)* and many others.
- Provided governance, stewardship and direction for multi-year / multi-million dollar programs as part of a transformational initiative to improve global business operations.
- Developed and executed plans to support the delivery of RMS software products offerings through cloud based hosting. Evaluated leading IaaS, PaaS and Managed Service providers. Conducted comprehensive evaluations and benchmark testing to measure performance, scalability, capacity, spin-up provisioning and costs.

<b>CIO/COO, Media Arts Group, Inc (NYSE:MDA)</b>	<b>2001-2004</b>
<b>COO, Saama Technologies, Inc</b>	<b>2000-2001.</b>
<b>VP IT &amp; CIO, Sanmina Corporation (NASDAQ:SANM)</b>	<b>1997-2000.</b>
<b>SENIOR DIRECTOR, GLOBAL DATA CENTER OPERATIONS (NYSE:SGI)</b>	<b>1996-1997</b>
<b>SENIOR DIRECTOR, WW IS, Sun Microsystems Inc (NASDAQ:SUNW)</b>	<b>1989-1996</b>
Director, Global Data Center Operations, Milpitas, CA,	1993-1995
Director, U.S. Systems Administration Services, Palo Alto, CA,	1992-1993

Director, European Field Operations, Camberly, England,

1991-1992

**Education:** 1976-1980 Undergraduate Studies -Business Administration-Rivier College, Nashua, NH

**Military Service:** United States Marine Corps 1973-1976 Communications

**Professional Development:** -MIT / Sloan -Operations Strategy, System Dynamics, and Managing Technology.

**Certifications:** ITIL V3, EIA Zackman Institute

**Publications:** Co-Author "CIO Perspectives" Published in 2007 by Kendal Hall.

**Keynote Guest Speaker:** Salesforce / Dream force, and International Facilities Management Association (IFMA)